



Apple 17-inch LCD Studio Display Flaw

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Name	Do you own an Apple 17-inch LCD display of experiencing the problem described in this petition?	Number affected displays	Comments
182. Mike Howell	Yes	1	this sucks...i cannot afford to repair my apple anymore....bring on dell
181. Glenn Pomianek	Yes	1	Bought new 2/03; problem began today 8/3/04
180. Robert	Yes	1	repair is too expensive to be acceptable
179. Bruce Lee	Yes	1	I do not own, but use at work.
178. Greg Batty	Yes	2	Major problem here.
177. Allan Hise	Yes	1	
176. Will	Yes	1	
175. Tyler St.Pierre	Yes	2	
174. Robert Martin	Yes		
173. Sylvia Aguilar	Yes	1	total bumner. dissapointed in apple
172. eric contreras		one	bought used and monitor crapped-out days later :(
171. Denny Hyde	Yes	1	
170. Brent Groves	No	1	Problem with studio display flickering
169. Pierre Rioux	Yes	1	22 mounth old
168. Sam Durocher	Yes		

I have two displays with this issue. However, there is some "cloak & dagger" articles on Apple's website that indicates customers experiencing the issue should contact Apple. I ****SUGGEST**** going through

167. Barry L.	Yes	TWO	Customer Relations, who will then get you to tech support after you've described the "popping and cracking" noises. I just contacted Apple about both monitors, received a box sometime last week to send in for free repairs, and now already have my monitor back. It took TOTAL, seven days from the time I called to the time I got my monitor back to my doorstep! I know Apple may have mucked up with the monitors, but they have certainly made ammends,and all for free, including the overnight shipping that got my monitor back to me.
166. Tom Shepherd	Yes	1	
165. Peter Tiel	Yes		
164. Bart van Damme	Yes	1	serialnumber: N52450WPKPW
163. Allen Antonelli	Yes	1	Had it for 4 months!
162. Jackie Speier	No		
161. Robert Haiber	Yes	1	We've stopped recommending Apple displays to our customers.
160. Daniel Brookes	Yes	1	I love apple products... until this. I preach their reliability. APPLE? Will YOU help???
159. Fredrick Von Whittenbootle	Yes	6	
158. denis dujardin	Yes	1	I am a loyal Apple user and I am totally disgusted by this.
157. Sedgwick Productions (Video production company)	Yes	1	the display works fine for about 10 seconds, then dims. It seems this may even be a software glitch
156. Christopher Heyer	Yes	1-17" Studio display	
155. Stephen C. Ekker	Yes	1	
154. William Benton	Yes	1	
153. Dirk Jensen	Yes		
152. Tianfeng Lu	Yes	1	The bad LCD belongs to our Lab
151. Michael Llanes	Yes	1	Thanks for doing NOTHING to help us Apple!
150. Claire Walczak	Yes	1	
149. Kiran Shenoy	Yes	1	
Richard			

Gregory

- | | | | |
|----------------------------|-----|---|--|
| 147. Patrick Neary | Yes | 1 | mine is about 30 months old |
| 146. Frank Gollon | Yes | 1 | |
| 145. Edward Chen | Yes | 1 | Petition precisely describes the nature of the problem I am having with my affected monitor. |
| 144. David Richards | Yes | 1 | |
| 143. Gareth Goodwin-Archer | Yes | 1 | Display 7 months old |
| 142. Jennifer Morvan | Yes | 1 | |
| 141. chris | | 1 | mine has a complete power loss (18 months old) |
| 140. Don Clark | Yes | 1 | As a loyal Apple user I'm really disappointed at Apple's refusal to correct this problem. |
| 139. Ricardo Dominguez | Yes | 1 | Ê |
| 138. Robert Bergeron | Yes | 1 | |
| 137. Michael Waters | Yes | 1 | |
| 136. Steffen Barabasch | Yes | 1 | happened after a few weeks, repair covered by AppleCare. |
| 135. Timothy Reese | Yes | | |
| 134. Marc Siepman | No | | My display blacked out on me after 4 months. |
| 133. Jalal Abdallah | Yes | | |

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