



Apple 17-inch LCD Studio Display Flaw

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Name	Do you own an Apple 17-inch LCD display experiencing the problem described in this petition?	Number of affected displays	Comments
32. regis anclades			
31. Matthew Preston	Yes	1	
30. James Wagner	Yes	2	EXTREMELY frustrated by Apple's refusal to acknowledge this problem.
29. Gary J Marvel	Yes		I'm so depressed about this issue, especially the fact that apple won't help.
28. David Scott	Yes	1	2 years old
27. Johan	No		
26. Kirk Tirakian	No	Ê	Ê
25. Mark Hurty	Yes		
24. Jason	No		I own an Apple 17 LCD, but have not experienced the problem yet
23. R Shapiro	Yes	1	
22. John Chappell Stowe, Jr.	No		As a long-time Apple customer, I am disappointed with the recent rash of quality problems that the company has failed to acknowledge on its own.
21. Zachary Hutzayluk IV	No		This is negligent... if Apple ceases to care for its customers, how much is left to distinguish it from Microsoft?
20. amy rosenberg	Yes	1	Now that I know how much I am by far not the only one to go through this exact incident, I want my \$458.95 refunded by Apple. This company must own up to its products' defects. As a small entrepreneur, this was a costly repair that also left me without a monitor

				for two weeks.
19.	Ralph Carson	Yes	2	Both of my monitors failed within a year and a half of being purchased.
18.	Christopher Shepherd	Yes	1	Failed within about 13 months
17.	Jim Williamson	Yes	one	complained to Apple customer service; they were no help - replaced it with a NEC multiSync as I no longer trust Apple LCD monitors
16.	Thomas Hoffmann	Yes	1	Upper half went dim after 1.5 years of use. The display is now nearly 2.5 years old. Apple Germany did not allow a repair under warranty. The display is still not repaired.
15.	Ran Barton	Yes	1	I expect better from Apple
14.	John Verne	Yes	1	Samsung offers a 3-year warranty on their digital LCD displays
13.	Drew Wiens	No		Was planning on purchasing an display but will wait till this issue is resolved.
12.	Jeff Karper	No		
11.	John Gerace	No		
10.	Marilyn J Jegerlehner	Yes	1	
9.	William Speier			
8.	Jennifer Dickert	No		
7.	Peter Verbruggen	No		
6.	Greg Given	No		As an Apple customer I would like to see this situation resolved
5.	Chris Reed	No		I don't own a display, but I have been purchasing Apple products for 20 years. I have also been considering buying an Apple 20-in Cinema Display, but the manufacturing problems with the 17-in have made me seriously consider other manufacturerers. Apple is better than this! Own up to it, please. It's better for you, and us, in the long run.
4.	Col. John U. Young IV Esq.	Yes	2	This injustice will not stand!
3.	Andy Warhal	Yes	1	
2.	Andy Turner	No		I had one of the defective iBooks. The long delay between the first onset of the problem and Apples recognition of the problem was extremely irritating. In fact, it stopped many friends and coworkers from going with Apple.
	Michael			I called Apple regarding this issue, and they claimed

Wyszomierski

that there is "no known problem" with the displays.

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