

## **Apple 17-inch LCD Studio Display Flaw**

## We endorse the Apple 17-inch LCD Studio Display Flaw Petition to Apple Computer, Inc..

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	Name	Do you own an Apple 17- inch LCD display experiencing the problem described in this petition?	Number of affected displays	Comments
382.	Bill Catambay	Yes	1	God, this pisses me off. That display costs me \$999!
381.	therese cruse	Yes	1	cost to repair: \$600.
380.	Christine M Woll	No	1	I was using an Apple 17" which already had the bottom half go out also, when only 2 days ago had the top half go out. It is now a completely useless monitor and I can't see anything at all! I love Apple products, but gosh, what a waste!
379.	Mark J. Kuras	Yes	1	
378.	Everett J Preece	Yes	1	
377.	Zbigniew Pilip	Yes	1	
376.	Reggie Romano	Yes	1	Occured one month after my warranty expired. Please let me know the results of this petition.
375.	Eric Deegan	Yes	one	
374.	Courtney Weed	Yes	1	
373.	Mike Rushton	Yes	1	We are one of many, many people experiencing this problem and it is time for Apple to admit to and solve the monitor problem. A monitor of this expense and this caliber should last a whole lot longer than the 3 years

we've had it

372.	Murray Gregory	Yes	1	
371.	Chris Harmon	Yes	1	
370.	Murry Daniels	Yes	60 days	I have tried to have this fixed and the cost is too great, this should be a recall.
369.	mia stanbrook	Yes	1	failed display
368.	Andrew Webb		1	failed 1 day before end of warrenty Although I sited BOTH serials for BOTH 17inch displays when activating Apple care. Apple decided with of the two to place under applecar and basically said 'tough luck' to not having the failed monitor under applecare. I would gladly pay for applecare of second displays. apple I WANT TO GIVE YOU MONEY TO PROTECT THIS KNOWN ISSUE!!!!
367.	Andrew Trilling	Yes	1	VERY ANNOYING AM CONSIDERING TRADING MY MAC FOR A DELL!
366.	Marco van Wijnbergen	Yes	1	It just happenend
365.	Raymond E Smith	Yes	1	This condition is unacceptable and prevents me from doing my work as a visual artist
364.	John Chismar	Yes	1	
ากา	mark petrowsky	Yes	1	
362.	David Yan	Yes	1	
361.	t3h.133t	No		
360.	Chris Blake	Yes	1	I bought this specifically for accurate Graphic Design and Prepress work. It went from being picture perfect to totally unreliable overnight:(
359.	Marie Hunkele	Yes	1	I have also had to replace my Apple mouse and keyboard, but this really takes the cake! I spend a lot of money to be a loyal Apple customer. Because Apple products are more expensive, I expect MUCH better quality, longevity and service that what I have experienced!
358.	Anthony Briggs	Yes	1	
357.	Barry Scott Wilson	Yes	1	Erratic blinking not even a pattern
うつわ	Paul Cooper	Yes	1	Paid \$225 Canadian to have the Inverter Board replaced
355.	Jeff McFarland	Yes	1	Very dissapointed in Apple's loyalty to its loyal users.
354.	Andrew Keyes	Yes	1	

353. Peter Lee	Yes		
352. Fabrizio Mencarini	Yes	1	
351. A. Douglas Stone	No	1	I have a 23 inch display with exactly same problem
350. Martin Rass	Yes	1	I found an arrangement with Apple, the screen was out of warranty since two month, they accepted to extend my warranty and so repair was free of charge.
349. Erik Snyder	Yes	1	If this is a widespread issue, then it should be rectified without any out of pocket expense to those that spent so much money on the product in the first place. I realize that I have owned this monitor for nearly three years, but this shouldn't happen.
348. Gary Johnston	Yes	1	
347. Eric Broche	Yes		
346. Helge Rebhan	Yes		Display has been bought 2001
345. Russ Haynes	Yes	1	This Apple Online Store refurb has had numerous small problems since I bought it. Now the backlight inverter is broken: (Wouldn't recommend Apple LCD refurbs. 2nd ACD 17" was purchased new and hasn't shown any similar probs (yet).
344. Phil Petot	Yes	1	Bottom just went dim
scott 343. william noble	Yes	1	
342. Sophie Dufresne	Yes	1	the problem just started today, the monitor was purchased 2 years and 7 months ago
341. Roumieux Stephane	Yes	1	
340. Jorge Pease			I bet Apple pays attention to a class action. Warranty or no warranty is beside the issue, this is a faulty product and no way Apple did not know about it.
339. Ekkehard Metzger	Yes		
338. John Torrence	Yes	One	Ê
337. Jason Panning	Yes	1	
336. Enis Pilavdzic	Yes		
335. Oliver Mueller Michael	Yes	1	Bottom backlight is broken, because the inverter melted
IVIICIIACI			

Allen
333. Jesse Yes One

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