



Apple 17-inch LCD Studio Display Flaw

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Name	Do you own an Apple 17-inch LCD display experiencing the problem described in this petition?	Number of affected displays	Comments
432. Wes Paster Rennolds	Yes	1	
431. Ostrom, Ph.D.	Yes	1	Display just under 2 years old
430. Andrew Walton	Yes	One	I would be more blasé about this kind of failure from other manufacturers, but I have learned to expect top quality from Apple gear.
429. Frank DiBraccio	Yes	1	This is exactly what has affected my 17" LCD display...thanks for the information and extensive website. I hope your efforts are rewarded.
428. Jeffrey H.J. Tromp	Yes	1	
427. Larry Richardson	Yes	1	
426. Sarosh Anjum	Yes		
425. K.R. Spindler	Yes	1	
424. Randall Hale	Yes	one out of two	it just started
423. Carol Hagen	Yes	1	
422. Elaine Kiernan	Yes	1	It just happened to my screen yesterday, and I am shocked to find out this is a common problem.
421. Gachet Cédric	Yes	1	Exactly the same trouble!!!
420. John Schmit	Yes	1	

419.	N Cooper	Yes	3	2 17 inch and 1 20 inch
418.	Joe Rupp	No	1	We own a 20" cinema display and are having the same problem.
417.	Mahmoud Moinpour	Yes	1	
416.	Alexander Lotz	Yes	1	
415.	Natasha Collins	Yes	1	Dismayed and disheartened
414.	Robert Mauro	Yes	1	had this problem fixed twice!!!!!!
413.	Janel Monribot	Yes	1	Apple should be ashamed. Where is your customer service??? You are losing your fan base. I will not be buying an Apple Studio Display again. I am also reluctant to buy any other Apple product. As a designer, I really don't know what to do. -A very unhappy customer.
412.	Jose Melo	Yes		Requiero de una parte para solucionar mi problema. Flyback
411.	Ron Simpson	Yes	1	
410.	Reuben Ross	Yes	1	
409.	Barbara Handy	Yes	1	
408.	Cindy daguerre	Yes	1	Top 1/2 dimmed after only 12 months. Slogan should be "THINK TWICE"
407.	brigitte daguerre	Yes	1	Do something or lose our business
406.	Sylvain Tissot	Yes	1	I have the problem after 2 years on a 20-inch Cinema Display purchased on Feb 2003
405.	Robert Vehling	Yes	2	
404.	Michael O'Donnell	Yes	2	1st went bad within 30 days (Apple replaced). Now my 2 year old monitor developed the same problem: dim lower half with blinking power button
403.	Mariette VanGarderen	Yes	1	The display problems appeared after the OS X 10.3.7 upgrade
402.	J. Morton	Yes	1	Hey Apple - how about taking care of us loyal customers who keep you in business. Replace these defective displays - we want new, working displays!
401.	Henry Klapholz	Yes	1	apple refused to acknowledge this issue. My 20" display now does the same thing !!
400.	Edward Raldiris	No	1 - 20" Apple Cinema Display	I had the Inverter replaced for \$150 at Onyx Consulting in Atlanta. Beats \$420 flat rate at the Apple store in Buckhead.

399.	Dan Basnett	Yes	1	Ê
398.	Niki	Yes	1	
397.	Barbara Zurkowski	Yes	1	
396.	Sue Jacques	Yes	1	
395.	Jay M. Polk	Yes	2	One of the affected displays exhibited symptoms less than 2 weeks after purchase; Retailer replaced unit, which now (18 months later) is exhibiting symptoms.
394.	Gabe Schreiber	Yes	1	I am surprised that a company as reputable as Apple will do nothing to make this right with its loyal customers. I am starting to question whether or not Apple is the platform to go with.
393.	Kevin Blakely	Yes	1	
392.	Nancy Page	Yes		
391.	Patrick Gebruers	Yes	1	Apple should do the decent thing and recall these design-defective units.
390.	JEFF PINTO	Yes	Ê	APPLE MUST PAY OR PROVIDE A NEW DISPLAY MONITOR !
389.	Dawn Iler	Yes	1	Top half is dimmed
388.	Richard Munroe	Yes	1	Apple will not help.
387.	Dawn Walker (Carole Hochman Designs Inc.)	Yes	5	
386.	Enrica Dias	Yes	1	Since it is a know problem Apple HAS TO TAKE CARE OF IT
385.	Melissa Sexe	Yes	1	I am very disappointed in this product
384.	Antonino DiGeronimo	Yes		
383.	Andrew R. Roehl	Yes	First time	Had display for 3+ years, but for a \$1000 item at the time, this should not happen

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Display Owners and written by Michael Wyszomierski. The petition is hosted here at www.PetitionOnline.com as a public service. There is no endorsement of this petition, express or implied, by [Artifice, Inc.](#) or our sponsors. For technical support please use our simple [Petition Help](#) form.

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