



Apple 17-inch LCD Studio Display Flaw

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Name	Do you own an Apple 17-inch LCD display experiencing the problem described in this petition?	Number of affected displays	Comments
82. Barry Bryant	Yes	1	
81. Frank Grunwald	Yes	1	
80. Wyn Belorusky	Yes	1	
79. Michael-Luke Jones			Had enough of Apple not owning up to QC problems!
78. Les Butler	Yes	1	
77. Russell	Yes	1	
76. Robert Ward	Yes	1	Display purchased in UK
75. Gerard Zasuwa	Yes	1	
74. Ben Weissbort	Yes	1	Fault appeared 13 months after purchase.
73. Hal Coley	Yes	1	The Apple Store at Willow Bend in Plano, TX diagnosed my unit (less than 18 mos old but more than 12) with this problem exactly. The repair price is excessive. The display sits unused in a closet as a result.
72. William Stowe	No		Before reading this petition, i was considering buying a 17" display, but this will no doubt change my decision. As a long time Apple customer and supporter, i'm deeply dissappointed by the way Apple has responded to this issue.
71. Eugene Wei	Yes	1	
70. Campbell Smith	Yes	1	

69.	Barry Hudson	Yes	1	
68.	Nathan Kress	Yes	1	
67.	M Lavine	Yes	1	
66.	Richard Clayton	Yes	One	
65.	James Scolari	Yes		
64.	Jeff Meadows	Yes	1	The display died when it was only 13 months old.
63.	Kristen Hasse	No		My mother owns one of these dilpays and has had the same problem. She talked to three people at Applecare and talked to some one from Steve Job's office and got nowhere.
62.	Matt Garlinghouse	Yes	1	Failed after 13 months. Contacted Apple. Told not a known problem.
61.	Jason Olson	Yes	1	
60.	Mohak Mhatre	No		
59.	Aaron Zschau	No		
58.	Jeremy Zschau	Yes		
57.	David G. Wood	Yes	one	display has now ceased to function - 26 mo. old
56.	Dave Cragg	Yes	1	Failed at 11 months and repaired under warranty. Worrying that it will happen again.
55.	Nancy Kopp	No		
54.	Rick Colon	Yes	1	\$1,000 display Only lasted 14 months
53.	Kevin Knudson	Yes	1	
52.	Brendan Houle			
51.	M Chung	Yes	1	Please?
50.	G.Podnar	Yes	1	Want a source for replacement inverter boards too.
49.	Mary Nessel	Yes	1	
48.	Carl Willaert	Yes	1	
47.	Claudio Cuevas Merino	Yes	1	Tener una pieza de hardware tan hermosa guardada en mi bodega no es justo, después de sólo un año y medio de uso, sin contar claro con que en Chile el servicio técnico no tiene la más remota idea de cómo repararlo.
	Anthony			As the director of technology for a school I have found Apple products to be wonderful. However,

	Trumbo			their inability to admit problems with hardware does give me pause.
45.	Matthew Manlove	Yes	1	Display failed 1 month after initial warranty expired.
44.	W Miller	Yes	1	
43.	Mark Feliciano	Yes	1	I paid to have my 17" display fixed 2 months ago after almost exactly 2 years of service. I would never buy nor would I again suggest Apple displays to ANY of my customers. And I have many.
42.	Arnoud Helmantel	Yes	2	Had both screen repaired by German repair Monitor Profis for about 200 euros each...
41.	Shaun Champion	Yes	1	failed first time at 9 months
40.	Todd Sargood	Yes	1	Luckily covered by extended credit card warranty.
39.	Willem-Jan V R	Yes	1	I bought a new display 20 inch with discount.
38.	Harvey Gould	Yes	1	Problem developed after about 16 months of use.
37.	Anthony Mata	Yes	1	
36.	Daniel C. DeSchepper	Yes	one	
35.	brian roberts			
34.	Scott Russell	Yes	2	I've paid twice to have this repaired on the same display.
33.	Roy Baker	No	two, 17" & 20"	cinema has blinking power light since purchase 20"

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